

Homeowners who hire a NARI Certified Pro can be assured they have chosen a professional with specific experience, dedication to training and a commitment to ethical conduct.

The National Association of the Remodeling Industry (NARI) is the only *national association dedicated solely* to the remodeling industry. NARI's focus is on professional conduct, continuing education, training, and fair and ethical treatment.

NARI certification serves as the association's recognition of remodeling pros who have met stringent criteria for experience and pledged to commit to a high standard of practice and NARI's strict Code of Ethics.

Before hiring any remodeling contractor, check references for similar projects that he or she has completed. Establish that you will be able to communicate well with one another to ensure your complete satisfaction with the process and final product.

Certified Professional  
**NARI**



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**NARI Certified Professionals**

Competence • Professionalism •  
Highest Ethical Standards



## How does a remodeling contractor become certified?

NARI certification is a challenging process, requiring extensive knowledge of the industry and a commitment to professional conduct. Even highly experienced and skilled remodelers find the screening and testing process formidable.

Homeowners gain a sense of security knowing the NARI Certified Pro they hire has:

- ✓ Received a satisfactory review by the NARI Certification Board, by providing an outline detailing their hands-on experience, industry training and continuing education. In addition, they must prove their technical skills, practices in business management, association involvement and community service hours served.
- ✓ Committed to intensive study on a broad range of critical industry issues. Most certification candidates participate in a formal study group and spend eight to 12 weeks studying in preparation for a difficult written exam.
- ✓ Successfully completed a comprehensive and challenging written exam covering critical subject areas such as sound business management practices, knowledge of building codes and construction law, plans and specification, proper and safe use of tools and equipment, safety, standards of practice, math and several special skill areas.

## What does NARI certification mean to you?

Deciding to remodel a home is a big decision. Outside of buying a home, it may be the single biggest investment a homeowner makes. One needs to know that the remodeling contractor chosen is a full-time, dedicated remodeling professional. NARI's certification programs offer this assurance through an extensive screening and testing process.

*Only* full-time professional remodeling professionals are eligible for NARI certification. Homeowners can be assured that any time one hires a NARI Certified Pro that the individual has made a strong commitment to his or her business. Because remodeling pros are not eligible for certification until they have been actively involved in the remodeling industry for at least five years, you know that the NARI Certified Pro has had a number of years to develop the experience and skills that can only be gained through extensive hands-on practice.

Once awarded their certification, NARI Certified Pros must meet annual re-certification requirements, involving continuing education credits and participation in industry-related programs.

## Who are NARI Certified Professionals?

**Certified Remodeler (CR):** a professional remodeler who provides a full range of remodeling services. Candidates must prove they possess skill and knowledge in a broad range of business management and technical skill areas.

**Certified Remodeler Specialist (CRS):** a professional remodeler who specializes in a specific type of work, such as concrete and masonry, electrical, insulation, mechanical systems, plumbing systems and roofing and siding.

**Certified Remodeler Associate (CRA):** a pro in a supporting profession such as architects, designers, manufacturers, suppliers and consultants.

**Master Certified Remodeler (MCR):** a CR of 10+ years who holds another NARI certification and has demonstrated leadership within NARI or within the local community.

**Certified Kitchen and Bath Remodeler (CKBR):** a pro who provides remodeling services specific to bathrooms and kitchens. Candidates must prove they possess skills and knowledge focused on materials, layout and installation of kitchens and bathrooms.

**Certified Lead Carpenter (CLC):** a hands-on field pro who oversees the technical aspect of the project, including personnel management and material flow while working on the project.

**Certified Remodeler Project Manager (CRPM):** a pro who oversees every administrative aspect of the project: customer satisfaction, scheduling subcontractors, record-keeping, risk management, and much more. A CRPM may work full time on one project or oversee several at one time, depending on the scope.

**Green Certified Professional (GCP):** a pro who considers energy efficiency, sustainability and maximizing nature's resources and energy in an efficient and responsible manner, both in the conduct of their business and in design and construction of a client's remodeling project.

**Universal Design Certified Professional (UDCP):** a pro who handles renovations that are appealing not only for "aging in place," but for anybody who wishes to move about his or her home freely, without barrier and without giving their home that "institutional" look. Families who have members with special needs also benefit from a UDCP.