

*Homeowners who hire a NARI Certified Professional have the assurance that they have chosen a professional remodeler with specific experience, dedication to training, and a commitment to ethical conduct through participation in the NARI certification program.*

The National Association of the Remodeling Industry (NARI) is the only national association dedicated solely to the remodeling industry. NARI's focus is on professional conduct, continuing education and training, and fair and ethical treatment within the industry. NARI certification of professional remodeling contractors serves as the association's recognition of remodeling professionals who have met stringent criteria for experience and pledged a commitment to high standards of practice and NARI's Code of Ethics. Among the factors to consider selecting a remodeling contractor, in addition to NARI certification, is your assessment of and satisfaction with the remodeling contractor's workmanship, reputation and integrity, durability of materials used, and equipment. Before hiring any remodeling contractor, visit and inspect similar projects that he or she has completed, and establish that you will be able to communicate well with one another to ensure your complete satisfaction with final product.



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NARI  
Certified  
Professionals



COMPETENCE PROFESSIONALISM HIGH ETHICAL STANDARDS

## HOW DOES A REMODELING CONTRACTOR BECOME CERTIFIED?

NARI certification is a challenging process, requiring extensive knowledge of the industry and a commitment to professional conduct. Even highly experienced and skilled remodelers find the screening and testing process formidable.

Homeowners can gain a sense of security knowing that the NARI certified remodeling professional they hire has:

- ✓ Received an acceptable review by the NARI Certification Board by providing an outline detailing their hands-on experience, industry training, involvement in continuing education, technical skills, practices in business management, as well as association and community service.
- ✓ Committed to intensive study on a broad range of critical industry issues. Most certification candidates participate in a formal study group and spend eight to twelve weeks studying in preparation for a one day written exam.
- ✓ Successfully completed a comprehensive written examination covering critical subjects areas such as sound business management practices, knowledge of building codes and construction law, plans and specification, proper and safe use of tools and equipment, safety, standards of practice, math, and several special skill areas.

*Once awarded their certification, NARI certified remodeling professionals must meet annual recertification requirements involving continuing education and participation in industry related programs.*

COMPETENCE

## WHAT DOES NARI CERTIFICATION MEAN TO YOU?

Deciding to remodel your home is a big decision. Outside of buying your home, it may be the single biggest investment you make. You need to know that the remodeling contractor you choose is a full-time, dedicated remodeling professional. NARI's certification program offers this assurance through its extensive screening and testing process.

Only full-time, professional remodeling contractors are eligible for certification by NARI. You can be assured that any time you hire a NARI certified remodeling contractor, you are hiring an individual who has made a strong commitment to the professionalism of the remodeling industry and to his or her business. And because remodelers are not eligible for certification until they have been actively involved in the remodeling industry for at least five years, you know that the NARI certified remodeling professional you hire has had a number of years to develop the experience and skills that can only be gained through extensive hands-on practice.

*Isn't it good to know that your remodeling contractor has a long-term commitment to his or her work?*



PROFESSIONALISM

## WHO ARE NARI CERTIFIED PROFESSIONALS?

NARI's certification program recognizes the skills and achievements of five distinct groups of remodeling professionals of particular interest to homeowners: Certified Remodelers (CRs), Certified Remodeler Specialists (CRSs), Certified Remodeler Associates (CRAs), Certified Kitchen and Bath Remodelers (CKBRs) and Certified Lead Carpenters (CLCs).

*NARI CRs* are professional remodelers who provide a full range of remodeling services. To become a CR, candidates must possess skill and knowledge in a broad range of business management and technical skill areas.

*NARI CRSs* are professional remodelers who focus on specific type of work and serve the needs of homeowners interested in their area of technical excellence, such as concrete and masonry work, electrical work, insulation, mechanical systems, plumbing systems, and roofing and siding.

*NARI CRAs* actively support the remodeling industry in professions such as architects, designers, manufacturers, suppliers, and consultants.

*NARI CKBRs* provide remodeling services specific to kitchens and bathrooms. To become a CKBR, candidates must possess skills and knowledge focused on the requirement of materials, layout, and installation of kitchens and bathrooms.

*NARI CLCs* are the hands-on field personnel who oversee every aspect of the project: customer satisfaction, personnel management, administration, etc. while working on the project.

NARI certified remodeling professionals have pledged to abide by NARI's strict Standards of Practice and Code of Ethics.

*It's no wonder homeowners feel more comfortable relying on remodelers who have earned NARI certification.*

HIGH ETHICAL STANDARDS